

Corrective Action Statement

NO.	LOCATION	REF.	POINTS	CRITICAL DESCRIPTION
1	FOOD SERVICE GENERAL	30	1	No
<p>IN NEARLY ALL CATERING AREAS MANY OF THE COROMATIC MECHANICAL PAPER TOWEL DISPENSERS MALFUNCTIONED, SO THE PAPER TOWEL SECTIONS DID NOT AUTO ADVANCE TO THE USER AS DESIGNED. THE POSTED INSTRUCTIONS REQUIRED THE USER TO MANUALLY ADVANCE THE PAPER WITH A SMALL WHEEL INSTALLED ON THE SIDE OF THE DISPENSER. ONCE ADVANCED AND A NEW PAPER TOWEL SECTION WAS REMOVED THE USER HAD TO CONTINUE MANUAL ADVANCEMENT THROUGH HANDLING THE WHEEL SECTION. IN MOST MALFUNCTIONING PAPER TOWEL DISPENSERS THERE WAS OBVIOUS FOOD RESIDUE OR DIRT SOIL ALONG THE HANDLING SIDE SECTION OF THESE DISPENSER, WHICH CAUSED USERS TO CONTAMINATE HANDS AS PART OF THE CLEANING PROCESS.</p> <p>Corrective Action: Paper replaced with the correct type. Procedures in place to ensure that the paper received onboard are of the correct type.</p>				
2	PROVISIONS	34	0	No
<p>THE HANDWASH SINK DRAIN WAS CLOGGED IN THE MEAT PREPARATION AREA.</p> <p>Corrective Action: Drain unclogged.</p>				
3	PROVISIONS	19	0	No
<p>FROZEN CONDENSATE WAS NOTED ON THE DECKHEAD, BULKHEADS AND DECKS IN THE ICE CREAM AND FISH FREEZERS. FROZEN CONDENSATE HAD ACCUMULATED ON THE CONTAINERS OF FOOD AND SOME OF THE CARDBOARD CONTAINERS WERE COMPROMISED FROM THE MOISTURE. THE VESSEL PROVISIONED ON JUNE 19, 2004. A LETTER FROM THE SHIP TO THE COMPANY REVEALED AN UNACCEPTABLE DELAY IN LOADING BY STEVEDORES ON THE 19TH, INCLUDING LEAVING FROZEN FOODS ON THE PIER-SIDE IN DIRECT VIOLATION OF SANITATION STANDARDS.</p> <p>Corrective Action: Condensate removed, and procedures established to keep the doors shut at all times when access is not required.</p> <p>Further, a proper dialogue and agreement with the stewedores to ensure that frozen food items are being brought onboard in a timely manner. This is being closely monitored by the ships staff.</p>				
4	BAKERY/PASTRY	26	0	Yes
<p>BOTH OF THE PREVIOUSLY CLEANED FLOOR MIXER COLLARS WERE SOILED.</p> <p>Corrective Action: Collar cleaned, and procedures are in place to ensure proper cleaning and monitoring.</p>				
5	POTWASH-DECK 9	26	0	Yes
<p>ONE PREVIOUSLY CLEANED CUTTING BOARD WAS SOILED WITH MEAT PARTICLES AND GREASE AND STORED ON THE CLEAN RACK OF THE POTWASH.</p> <p>Corrective Action: Procedures in place to ensure that all items coming out of the Dishwash machine / Pot wash area are being thoroughly checked prior to being sent to the in the Clean Racks.</p>				
6	POTWASH-DECK 9	20	0	No
<p>THE COVERS OF THE CHAFFING DISHES HAD CORRODED SLOT-HEAD SCREWS IN THE LID IN ORDER TO HOLD THE HANDLE ON.</p> <p>Corrective Action: Screws replaced with Stainless Steel, easy to clean screws.</p>				
7	FOOD SERVICE GENERAL	16	0	Yes
<p>THE VESSEL DID NOT HAVE A COMPLETE WRITTEN CONSUMER ADVISORY FOR SERVICE OF PARTIALLY COOKED FOODS AS DESCRIBED IN THE VESSEL SANITATION PROGRAM'S MANUAL, PAGE 7-25.</p> <p>Corrective Action: Consumer Advisory placed at all outlets in accordance with VSP Manual, page 7-25.</p>				

9	CREW GALLEY	26	0	Yes
THE PREVIOUSLY CLEANED FLOOR MIXER COLLAR WAS SOILED.				
Corrective Action: Collar cleaned, and procedures are in place to ensure proper cleaning and monitoring.				
10	FOOD SERVICE GENERAL	27	1	No
THE ELECTRICAL CORDS TO THE LIGHT ABOVE THE HOT GRILLS WERE SOILED WITH GREASE, IN THE GALLEYS ON DECK 3, 9, 11 AND THE LIDO GALLEY.				
Corrective Action: Cords cleaned and replacement of the cord cover is in progress to be changed to an easy to clean type.				
11	FOOD SERVICE GENERAL	21	0	No
THE ELECTRICAL CORDS TO THE HOT GRILL LIGHTS WERE COVERED WITH BLACK ELECTRICAL TAPE MAKING THEM NOT EASY TO CLEAN.				
Corrective Action: The cover of the electrical cords replaced with an easy to clean type.				
12	PRODUCTION GALLEY	26	0	Yes
THE FLOOR MIXER COLLAR WAS SOILED.				
Corrective Action: Collar cleaned, and procedures are in place to ensure proper cleaning and monitoring.				
13	COFFEE BAR	21	0	No
EQUIPMENT ELECTRICAL CORDS WERE DRAPPED ON THE COUNTER, MAKING THE COUNTER DIFFICULT TO CLEAN.				
Corrective Action: Electrical Cords relocated.				
14	COFFEE BAR	29	0	Yes
THE HAND WASH SINK WAS BLOCKED WITH A CONTAINER OF SOILED DISHWARE.				
Corrective Action: Container removed, and personnel instructed in order to avoid re-occurrence.				
15	PROVISIONS	21	0	No
THE ICE CREAM WALK-IN FREEZERS CONDENSATE PAN HEATING COIL WAS NOT WORKING AND A HEAVY ICE ACCUMULATION WAS NOTED IN THE PAN.				
Corrective Action: The ice was removed, and the pan-heating coil repaired.				
16	POTABLE WATER - DISTRIBUTION	06	0	No
THERE WERE PERIODS UP TO 4 HOURS WHERE THE DISTRIBUTION ANALYZER CHARTS FOR BOTH THE UPPER AND LOWER LOOPS INDICATED FREE CHLORINE RESIDUALS BELOW THE 0.2 PPM MINIMUM (9 AND 25 MAY AND 20 APRIL 2004). THERE WAS NO MANUAL TEST READING TO VERIFY THE CHART READING AND IN SOME CASES THERE WAS NO IDENTIFICATION OF A CAUSE OR CORRECTION.				
Corrective Action: Procedures enforced to ensure that manual test readings are being carried out as required, and that the cause and correction is properly identified.				

17 **POTABLE WATER - TANKS**

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No

THE ELECTRONIC RECORD OF THE CLEANING AND DISINFECTION OF THE POTABLE WATER TANKS DESCRIBED ONLY THAT THE TANKS WERE CLEANED AND SUPER CHLORINATED. THERE WAS NO DETAIL OF THE CHLORINE CONCENTRATION OR TIME FOR CONTACT, AND THERE WAS NO INFORMATION DESCRIBING THE FLUSHING OF THE TANK FOLLOWING DISINFECTION.

Corrective Action: The correct procedures were in place according to company standards and VSP, however, we will make sure all details in respect to Chlorine Concentration, Contact time and Flushing are recorded.

18 **POTABLE WATER - BACKFLOW**

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No

THE ELECTRONIC RECORD OF THE ROUTINE TESTING OF THE REDUCED PRESSURE ASSEMBLY BACKFLOW PREVENTION DEVICES DID NOT INCLUDE THE PRESSURE DIFFERENTIAL READINGS BETWEEN THE VALVES. THE RESULT WAS ENTERED AS 'OK'.

Corrective Action: The Backflow prevention units routine testing is now being recorded as to reflect the differential readings.

19 **POOLS**

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Yes

THE DECK 11 MAIN POOL WAS OPEN AND IN-USE BY TWO PEOPLE AND THE FREE CHLORINE RESIDUAL OF THE POOL WATER WAS 0.54, 0.48, AND 0.30 IN REPEATED TESTS. THE POOL WAS CLOSED IMMEDIATELY AND RE-OPENED LATER WHEN THE CHLORINE RESIDUAL WAS RAISED TO 2.6 PPM.

Corrective Action: A fully automated chlorination and recording system is in the progress of being installed for all Pools and Jacuzzi's. Procedures regarding Chlorination of Pools and Jacuzzi's are being monitored closely to ensure full compliance.

20 **KIDS CORNER CHILDRENS CENTER**

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No

SANITARY WIPES WERE NOT PROVIDED IN THE CHILDRENS TOILET. THERE IS ALSO A DIAPER-CHANGING STATION IN THIS TOILET, ALTHOUGH PARENTS ARE THE ONLY USERS OF THE STATION.

Corrective Action: Sanitary Wipes are in place in the Children's Toilet.